



Presents an *in-person seminar* for DVMs, RVTs & Client Care specialists...

The Triage Tango: Methodical Manoeuvres In Patient Prioritization

Pending AbVMA & CVBC-approval for 2 CE credits

Speaker: Leilani Mustillo, RVT, VTS (Emergency), CEO & Founder of Animal Health Link

Abstract: This seminar will empower RVTs & DVMs with the knowledge and skills essential for proficiently handling the initial triage of patients. The course aims to refresh existing competencies and introduce advanced concepts to enhance the participants' ability to make swift and informed decisions at patient presentation. Participants will start by establishing a solid foundation in the fundamentals of triage & gaining an understanding of its definition, purpose and overarching value in veterinary practice. The course will then guide attendees through the entire triage process, from phone call to hospital presentation. This will include the distinct roles each team member plays in this crucial process, exploration of decision support tools, completion of the primary survey as well as case scenarios to review decision-making strategies when faced with multiple patients arriving simultaneously. Attendees will also learn to recognize pitfalls in the triage process & strategies to mitigate them. In summary, participants will leave equipped with the knowledge and skills necessary to enhance their triage capabilities, ultimately contributing to improved patient outcomes.

The Triage Tango Registration Form

Early Bird Registration Deadline: Fri. Feb 2, 2024

Advance payment is preferred. Payments can be made online, by direct payment and by cheque or cash at the door. To register, [go to our website](#) or email registration information to info@easav.ca or fax this completed form to (780)757-7865. Registration confirmation will be emailed upon receipt of registration. **Seminar reminder will be sent 5-7 days prior to the event.**

Clinic: _____ Phone #: _____

Name: _____ Circle one: EASAV/CAVM

Email: _____ Other RVT Other Vet

____ I will attend in person or webinar ____ I will attend webinar only

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Edmonton Association of Small Animal Veterinarians

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Questions/Need to cancel a registration?

Leave a voicemail at 780-970-3728 or email: info@easav.ca

Cancellation/no-show policy: Fees paid are non-refundable. Lecture registrants who register, prepay & do not attend will be sent a streaming link of the recording.

In-person lecture Date:

Sunday, February 11, 2024

Time: 10 am - 12 pm

Location: NAIT Shaw Theatre



About the speaker: Leilani has been an RVT for the past 15 years. She has worked in specialty & emergency medicine, management and as a college instructor in Animal Health throughout this time. In 2020, she became CEO & Co-Founder of Animal HealthLink, a veterinary telehealth company created to relieve the extreme pressure veterinary staff are facing & promote sustainability of veterinary practices & improve patient access to care.

Since launching her business, Leilani has served as RVT Liaison to the Veterinary Virtual Care Association (VVCA) and is currently a Council Member for the ABVMA. Through her involvement in these organizations, she demonstrates her dedication to staying informed about industry trends, advocating for animal welfare & promoting the highest standards of veterinary care.

Lecture Fees:

EASAV/CAVM members: FREE

Other RVTs: \$15.75 (Late: \$26.25)

Other DVMs: \$32 (Late \$52.50)

Unregistered support staff: FREE

The seminar is being offered in person, in conjunction with Advanced Urban Hen Care. If we do not attain sponsorship for either event, this will move to a webinar format (same day & time).

Lunch will only be provided to those attending both sessions live.

Contact us at info@easav.ca to

become a sponsor!